



**aspire2**

Workplace Communication

wellington  
citymission



# Transformative Training for Wellington City Mission Team

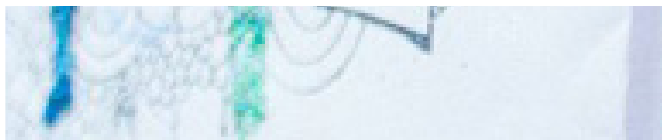
We are thrilled to share our experience partnering with Aspire2 Workplace Communication (Workplace Communication) to provide our team's workplace skills. As a team at Wellington City Mission, we are dedicated to empowering our people and communities to experience fullness of life, and effective communication is key to achieving this goal.

What sets Workplace Communication apart is their bespoke solutions that are tailored to meet our specific needs. With team members from diverse backgrounds and varying skill levels, we needed a training solution that could be customized to address our unique challenges. We were impressed by how the team at Workplace Communication worked closely with us to identify the areas of written communication, effective handovers, and verbal communication that were most important to us, and built their content accordingly.

Thanks to the support of the Government's Literacy and Numeracy fund, we were able to access this valuable training without breaking the bank. Every dollar saved goes directly towards supporting those in need, so this was a win-win for us.

# A game changer

**T**he training has been a game-changer for our team. With everyone working to the same cohesive plan around communication and professionalism, we are better equipped to serve those we work with. The participants are becoming critical thinkers, gaining a better understanding of what they can and cannot do, and learning what appropriate actions to take in their work.



## A great rapport between learners and tutor

The tutor assigned to our organization has been exceptional. She has established a great rapport with the team, and they appreciate her ability to make the content engaging and fun. The quizzes and competitions she incorporates keep things lively and offer plenty of laughs.

We were pleased to find that Workplace Communication was receptive and supportive of our requests for additions to the training content. The training was adapted quickly to include our documents and readings, making the program even more relevant to our needs. We are already seeing improvements in our team's writing skills and handover process. They now have a better understanding of what information needs to be shared and how to communicate it professionally.

We cannot thank Aspire2 Workplace Communication enough for the positive impact they have had on our team. We look forward to watching our team members grow even further through the program.

*- Jacob Cleghorn,  
Kaihautū, Wellington City Mission*



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[workplacecommunication.co.nz](http://workplacecommunication.co.nz)

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