

VR Conflict
De-escalation
Training

Proven strategies to de-escalate and stay safe in conflict situations

With increasing levels of aggressive and violent behaviour towards frontline staff, It's now more important than ever to equip frontline staff with strategies to confidently de-escalate and stay safe.

Special Introductory Offer

\$1,999

(for group of 12)



aspire2

Workplace Communication

# Why VR **Training?**



Putting the learner front and centre.

This immersive experience allows the learner to take a lead role in the learning story and allows individuals to enhance their ability to manage disputes effectively.

This safe, controlled environment allows for practice under high-stress conditions, fostering calmness, empathy, and improved communication.

There is also immediate feedback and repeated practice to solidify skills, so they can applied back in the workplace.



## **Delivery**

We deliver programmes at your site, or at select locations throughout the country.

Staff will take part in practical Virtual Reality training in teams of four at a time with a facilitator there to guide them and offer troubleshooting support every step of the way.

#### **Training cost**

This short-course VR training is not eligible for the workplace literacy fund and does come at a cost. Normally: \$2,499 +GST per group of up to 12 people. Limited time introductory offer \$1,999 +GST.

#### Eligibility

All team members are welcome, there is no entry criteria for this training.

Participants will:



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Learn the signs of imminent violence, when to escape to safety, and how their actions can change the course of the interaction.



Understand and demonstrate how to self-manage their tones and gestures to facilitate de-escalation and escape a situation immediately when they identify violence.



Gain a clear understanding that their safety and the safety of those around them is the most important thing in a conflict situation.

All learners receive a certificate of completion for VR Conflict Resolution Training.

### Secure your training now, contact:



workplacecommunication@aspire2.ac.nz



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