

The Changing Face of Workplace Training

Aspire2 Workplace Communication has a great history of delivering face to face training but did you know we also offer online deliver on platforms like Zoom and Teams. This approach has proven to be beneficial for numerous Kiwi businesses, enabling them to upskill their teams efficiently and effectively.

Ardmore Nurseries: Upskilling in Downtime

Ardmore Nurseries, located in the Ardmore Valley, has been providing quality plants for wholesale for over 45 years. With 18 full-time staff, the nursery covers key roles from field nursery staff to sales representatives and customer service personnel.

Training Impact

Ardmore Nurseries initially conducted face-to-face training sessions but found significant benefits in transitioning to Zoom for their training needs. The online platform allowed staff to continue their professional development even when on-site work and turned out to be such a hit with the staff that training was increased to four hours twice a week!

Key Benefits

- Greater understanding of health and safety documentation and procedures
- Increased productivity and engagement
- Improved confidence and communication skills
- Enhanced leadership capabilities and teamwork
- Better problem-solving and adaptability

“Zoom training meant staff could spend time doing training when they were unable to do other work. They maintained a connection with their team, which was important for mental wellbeing. It also meant that when we returned to work, training had already been completed, so it was all hands on deck.” Kara Beaumont, Co-owner, Ardmore Nurseries



Ventia Telecommunications: Virtual Training, Seamless Transition

Ventia Telecommunications is a leading provider in the telecommunications industry across Australia and New Zealand. Ensuring staff are at the top of their game is crucial for their operations.

Training Impact

Ventia’s customised training programmes delivered by Aspire2 Workplace Communication have significantly improved conflict resolution, leadership, customer service skills, and health and safety practices. They needed to transition to Zoom during training sessions and we were able to facilitate this and enabled continuous learning without disruption.

Key Benefits

- Improved workplace relationships and productivity
- Enhanced health and safety practices
- Increased staff retention
- Better inter-department communication
- Professional customer interactions

“The positive impact training has had on the business has been far-reaching, from improved workplace relationships to increased staff retention.” Sharyn Humby, Programme Manager, Workplace Communication

AIM Services: Enhancing Digital Skills – A Happy by-product of Zoom

AIM Services, a division of Auckland Council, manages parks, sports fields, buildings, streets, and trees. The team comprises over 320 essential workers, including those with English as a second language.

Training Impact

AIM Services' blended learning programme initially started face-to-face but successfully transitioned to Zoom. This shift not only continued their training but also boosted their digital skills.

Key Benefits

- Better health and safety practices
- Enhanced teamwork and customer service skills
- Increased confidence and digital literacy

"The training was very successful with more skills learnt than first thought. Learners loved Zoom and didn't want the sessions to end." Carmen Wimmer, Tutor



Universal Communications Group (UCG): Online Training Targets Off-Site Workers

UCG is a leading supplier of broadband design, cabling, and construction services. They have been working with Aspire2 Workplace Communication to upskill their staff, including those in remote locations.

Training Impact

UCG's Aspiring Leaders programme was delivered via Zoom, allowing team leaders from across the country to participate. This approach facilitated comprehensive training without the logistical challenges of in-person sessions.

Key Benefits

- Improved workplace engagement
- More effective communication
- Strengthened leadership skills
- Enhanced customer service
- Better home-life balance

"We learned how to use Zoom better. The programme helped me talk to others more easily, I'm happier at work, and I work better with my team." UCG Learner

Blended learning, big benefits

Aspire2 Workplace Communication has helped Ardmore Nurseries, Ventia, AIM Services, UCG and many other New Zealand organisations develop their most valuable assets – their people. Innovative use of online platforms for training has set a new standard in workplace communication and development, providing organisations with the tools they need to succeed in an ever-changing world.

Key business impacts:

- ✓ Better staff engagement
- ✓ Communication skills training uninterrupted
- ✓ Strengthened team cohesion
- ✓ Increased confidence in technology
- ✓ Personal growth and potential realised