

VR CONFLICT DE-ESCALATION



PRACTISE THE SITUATION BEFORE YOU HAVE TO FACE IT

★ **Immersive group training** ★
that helps your people
respond more calmly and
confidently when
interactions become
challenging.

Difficult interactions can escalate quickly. In the moment, your people need to recognise what's happening, manage their own response and know how to respond appropriately.

VR Conflict De-escalation combines practical learning with immersive scenarios, giving employees the opportunity to experience, practise and reflect in a safe training environment.

**Practice that feels real.
Skills your people can use.**

Recognise → Respond → Practise

RECOGNISE



Help your people identify triggers and the verbal and physical signs that an interaction may be escalating.

RESPOND



Build practical techniques to stay calm, communicate appropriately and help de-escalate challenging situations.

PRACTISE



Give employees the opportunity to experience realistic VR scenarios, apply the techniques and try different responses.

Short, practical and immersive — designed for groups of employees who may encounter challenging interactions at work.



*"The training felt like a real-time event.
It made the learnings easy to
implement."*



Youth Worker, Strive Community Trust



REALISTIC PRACTICE. PRACTICAL RESPONSES.

VR gives your people the opportunity to experience challenging interactions in a safe training environment — then discuss what happened, reflect on their response and consider what they could do differently.

What could your people develop?



Recognise escalation

Identify triggers and verbal and physical warning signs.



Stay calm

Develop practical techniques to manage their own response under pressure.



Use their voice

Understand how tone, volume, pace and language can affect an interaction.



Read body language

Recognise physical cues and understand how stance and body language can influence an interaction.



Make safer choices

Consider personal safety, use of barriers and when to step away from a high-risk situation.



Practise responses

Apply de-escalation techniques in immersive scenarios and try different approaches.

WHY VR?

Knowing what to do and experiencing the pressure of doing it are different things.

VR creates an immersive environment where your people can practise responding to realistic situations, reflect on their response and build confidence in a safe setting.

✓ The difference you can see

Greater awareness • Calmer responses • More confident communication • Earlier recognition of escalation • Better understanding of risk • Practical de-escalation techniques

BUILT FOR GROUPS

Short, guided sessions make it practical to train groups without taking your people away from the workplace for extended periods.

Rotate groups through the experience to train more of your team.

PRACTISE BEFORE THE PRESSURE IS REAL

