

ESOL WORKPLACE COMMUNICATION



WHEN PEOPLE UNDERSTAND MORE, THEY CAN CONTRIBUTE MORE.

★ Practical workplace English for employees who speak English as an additional language. ★

Your people may have the technical skills and experience to do their jobs well, but communicating in a different language — and a different culture — can make everyday work harder.

Instructions. Safety information. Team meetings. Asking questions. Workplace conversations. Industry terminology. Even understanding what a Kiwi colleague really means when they say “yeah, nah”.

Generic English courses can build language skills.

★ ESOL Workplace Communication builds the English your people need in your workplace. ★

We tailor learning around your organisation, your industry and the language your employees encounter every day — helping them communicate with greater confidence, understand what's expected and participate more fully at work.

Learn → Apply → Build

LEARN



Build practical English and communication skills with an experienced workplace tutor and peer group.

APPLY



Use new language and communication skills immediately in real workplace situations.

BUILD



Develop the confidence to ask questions, speak up, understand others and participate more fully at work.

The aim isn't simply to improve English. It's to help people communicate more effectively in the workplace where they actually use it.

**English that's relevant.
Confidence that shows.**



“Staff are more confident in talking to English speaking staff. They have started greeting everyone, where before they used to shy away and not speak up. They have been more vocal during my training sessions and now can recognise many of the complex words from SOPs.”

GMP Pharmaceuticals Management





REAL WORKPLACE APPLICATION

English training built around the work your people actually do.

Generic English helps people improve their language. ESOL Workplace Communication helps your employees use English more confidently and effectively in your workplace.

Training is tailored around your organisation, industry and the situations your people encounter every day.

What could your people develop?



Speak with confidence

Communicate more confidently with colleagues, supervisors and customers.



Understand instructions

Better understand spoken instructions, conversations and workplace expectations.



Build workplace vocabulary

Learn the terminology specific to your industry, organisation and roles.



Read and understand

Build confidence with SOPs, safety information, emails, signs and workplace documents.



Ask and check

Ask questions, clarify instructions and check understanding.



Participate in the team

Contribute more confidently in meetings, toolbox talks and team conversations.

YOUR WORKPLACE. YOUR WORDS.

We tailor training around the language your employees actually need:

Industry terminology • SOPs & procedures • Equipment & processes • Health & safety • Forms & documents • Customer & team conversations



The difference you can see

Greater confidence speaking up • Better understanding of instructions • Fewer misunderstandings • Stronger workplace vocabulary • More questions when something isn't clear • Greater participation • Better teamwork • Improved understanding of Kiwi workplace culture

